



The Turbon Group is the largest remanufacturer and distributor of aftermarket imaging supplies in the world. Our Quality Management System has been registered to the new standard of ISO 9001:2000 and we pride ourselves on the value of our products.

One way we ensure a quality product is by using only the highest quality cores when producing our replacement inkjet and laser toner cartridges. We collect both virgin OEM cartridges and those which have been previously remanufactured, but all of the cores we use are held to the same high quality standards.

To follow is a summary of our empty cartridge identification and qualification criteria. This will help you to determine the condition of the cartridges you submit for recycling as well as the refund value.

Identifying a Previously Remanufactured Cartridge:

	Inkjet	Laser
• The original manufacturer's (HP, Lexmark, etc.) label has been removed	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Another remanufacturer or private label sticker is present	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Barcode or datecode stickers are present on the cartridge	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• A hole has been drilled in the cartridge to refill the ink/toner	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• The cap has been removed and re-glued	<input checked="" type="checkbox"/>	<input type="checkbox"/>
• The cartridge has been split and clipped back together	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• A different color ink than was originally in the cartridge	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• The OEM drum has been replaced with an aftermarket unit (metallic)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

In addition to determining whether a cartridge has been previously remanufactured, we qualify the empties for reuse based on the following Criteria.

Empty Cartridge Qualification Criteria:

	Inkjet	Laser
• The cartridge casing must be free of cracks and excessive scratches	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Print-critical components must not have been cleaned or tampered with	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
• Electronic circuitry must be in place and completely intact	<input checked="" type="checkbox"/>	<input type="checkbox"/>
• Drum protective shutter must be present and functional	<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Nozzle plate must be free from cracks, holes or gouges	<input checked="" type="checkbox"/>	<input type="checkbox"/>
• Cartridge must not be missing any screws, pins, springs or tabs	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Visit our website for more information and to view a complete list of the cartridges we recycle. www.TurbonGroup.com

The Turbon Group

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